STATE OF CALIFORNIA

DEPARTMENT OF CORRECTIONS AND REHABILITATION

PRISON INDUSTRY BOARD

PUBLIC MEETING

ORIGINAL

FRIDAY, OCTOBER 21, 2011

THE BOARD OF PAROLE HEARINGS

1515 K STREET

SACRAMENTO, CALIFORNIA

REPORTED BY:

ESTHER F. SCHWARTZ CSR NO. 1564

| 1 | ATTENDEES |
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| 2 | BOARD MEMBERS: |
| 3 | MATTHEW CATE, CHAIR |
| 4 | ESTEBAN ALMANZA |
| 5 | WILLIAM DAVIDSON |
| 6 | CURTIS KELLY |
| 7 | KIRA MASTELLER |
| 8 | BRUCE SAITO |
| 9 | DARSHAN SINGH |
| 10 | STAFF: |
| 11 | CHARLES L. PATTILLO, EXECUTIVE OFFICER |
| 12 | SCOTT WALKER |
| 13 | ERIC RESLOCK |
| 14 | PHYLLIS GUARE |
| 15 | COUNSEL: |
| 16 | JEFF SLY |
| 17 | GUEST SPEAKER: |
| 18 | J. CLARK KELSO |
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| 1 | Sacramento, California |
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| 2 | FRIDAY, OCTOBER 21, 2011, 10:00 A.M. |
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| 4 | CHAIR CATE: This meeting is called to |
| | order at 10:04 a.m. Can we call the roll, please? |
| 5 | |
| 6 | MS. GUARE: Good morning, everybody. |
| 7 | Chairman Cate is here. |
| 8 | Member Almanza. |
| 9 | MEMBER ALMANZA: Here. |
| 10 | MS. GUARE: I'm just going to do last |
| 11 | names. |
| 12 | Member Chapjian not here. |
| 13 | Member Davidson. |
| 14 | MEMBER DAVIDSON: Here. |
| 15 | MS. GUARE: Member Kelly. |
| 16 | MEMBER KELLY: Here. |
| 17 | MS. GUARE: Member Masteller. |
| 18 | MEMBER MASTELLER: Here. |
| 19 | MS. GUARE: Member Saito. |
| 20 | MEMBER SAITO: Here. |
| 21 | MS. GUARE: Member Singh. |
| 22 | MEMBER SINGH: Here. |
| 23 | MS. GUARE: Member Trujillo. |
| 24 | And Member Woodford. |
| 25 | Looks like we have a quorum. |

CHAIR CATE: Very good. So I want to welcome everyone to this meeting of the Prison Industry Board. Before we go into closed session, I just -- for the Board and for anybody else who is here from the public I want to introduce Esteban Almanza to my left. And he joins us from the Department of General Services. He is Chief Deputy Director there.

Welcome.

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MEMBER ALMANZA: Thank you.

OUR EXECUTIVE Director we have some issues for closed session, pursuant to Government Code Section 11126(e)(1), which I'm sure you are all familiar with. At this time we'll go into closed session, and ask the members of the public to please excuse themselves for just a moment; and we'll be right back into open session shortly.

(Board in closed session.)

CHAIR CATE: We are back in open session. For the record we met in closed session to discuss a pending litigation matter.

Turning back to our agenda, if we could.

Before we move to the General Manager's comments, I

would like to raise a couple of issues. One is that

I received a letter from our General Manager 1 requesting that I appoint several of this Board to 2 become a subcommittee of PIB Development and 3 Operations Committee. We haven't had subcommittee 4 appointments in a couple years. This one in 5 particular considers, obviously, changes in 6 discussions to business development and operations. We've had discussions of late concerning both 8 modular enterprises and food and beverage. So 9 they'll hopefully be able to provide us with 10 additional information and take public comment and 11 hearing on those to better inform the general 12 Board's work in those areas. 13

And so I signed those letters, and I want to publicly thank Board Members Almanza, Kelly, Masteller and Woodford for agreeing to take part in the new Development and Operations Committee. Thank you all very much for that. We'll be looking forward to hearing from you more.

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So with that, let's see, we have some informational items. But are there any Board comments or any additional information, anything that the Board wants to raise?

Anything else, Chuck, that I'm forgetting before we turn to your comments?

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MR. PATTILLO: No. On the Board appointments, there are several folks, like Mr. Singh is on the Finance Committee and one other committee. So a lot is happening because people are transitioning out. So we are putting the new Board Members in those areas.

I'm going to resend -- there are four committees. Going to send that out to verify that you still continue to serve on the committee that you are on or if you would like to volunteer for a different assignment. So we can get everybody staffed up by the end of the year. We used to have a lot more committee meetings. It is very helpful for you to be informative and bring it back to the entire Board to discuss.

CHAIR CATE: Thank you.

General Manager comments, Chuck.

MR. PATTILLO: Thank you, Mr. Chairman.

My name is Charles Pattillo, and I am the General Manager of PIA and the Executive Officer of this Board.

The biggest thing that's looking PIA in the face is probably AB 109, which is the Governor's Correctional Realignment Plan; and I notice it is one of biggest things that's looking at the

Secretary, also. For us it is really just a number in a linear program. Our annual plan that we just passed reflects what we think the revenue changes are going to be based on 109. We're talking about 30- to 35,000 inmates over a span of the next 36 months. That's basically bodies that will not be eating PIA food, wearing PIA clothes, those kind of things. So we know what that is number is, and we're taking considerations for it.

On the other side, though, is the number of bodies that we're going to lose. A majority of the folks, probably about almost 2,000 inmates that we work with right now that, under this current scenario, probably wouldn't be with us under the new realignment scenario. However, what is happening, though, at the CDCR level we are seeing folks, as minimum camps are opening up, a lot of the folks in the points are coming down for other folks that normally, probably because of room and whatnot, they wouldn't have looked at the risk factor to bring them back down. So I think we're going to be okay in that aspect.

We've developed a -- our staff has developed an enterprise worksheet based on CDCR's institution activation schedules and CALPIA's needs that clearly

defines the needs of all CALPIA enterprises in every institution. We are in these weekly meetings. So we know where the bodies are going, and we know where they're coming from. Our enterprise institutional worksheet includes basic information - operating hours, enterprise location, our enterprise needs, whether inmate worker waiting pools required, unique inmate criteria required. Certain inmates can't work in certain -- arsonists can't work in certain places. Computer-related crimes can't work in certain places.

Current enterprise workforce information identifies the yard and the facility the inmates are drawn from, total available inmate workforce, total number of assignments on in the entire prison. This information was sent to CDCR to apprise them of the needs. CALPIA is very communicative on this. And after review, CDCR actually adopted our model to the EIW to define their own programmatic needs. So it's kind of kudos for our staff. They came up with a document that works, and everybody else is adopting it.

We will continue to monitor the institution activation schedules and the EIW. And Scott's really the lead on it. Scott Walker, operations, is

really the lead on it. His staff is in the meetings most of the time.

First quarter revenues.

Scott, if you can do me a favor hand this out.

This is our unaudited financials for the first 90 days that came out last night. We usually issue our quarterlies about 20 calendar days after the end of the month. At this point in time, I think we have done a very good job of planning. Our operating income right now is \$2.1 million for the year. I expect that to smooth out a little bit. Our revenues are actually ahead of where we thought, about five percentage points. It's in various things. So it's nothing really to point to. A lot of these revenues will smooth out as we go through out the year.

Cashwise. We are in a very good cash position. As I stated before, this morning, \$83 million in cash in our account right now. However, some of that is tied up for liabilities or whatnot, sitting there. Then OPEB, which we are running about \$24,000,000, something like that, we're just holding it and collecting interest on it right now. However, our interest earnings are actually reduced because the -- in light of the cash crunch in this

state, the Treasurer's office has seen fit to borrow about 21- to \$22,000,000 from us on a daily basis at no interest. So we lose that interest earning there. Just the way it is. We are hoping to work out something there, like maybe we can get a loan note from him or something. I don't think he's ever going to pay the interest.

Reorganization. One of things, as we look at the entire organization, over the last two years we've reduced our staff 89 folks more. When I started at PIA about seven years ago, we had about 720 staff. We've cut it down to about 500 staff now. Even when our revenue numbers were going up quickly, staff was actually going down. A lot of that staff reduction was in the optical, fabric, some of the ones that we closed -- the five factories that we closed over the last two years due to economic reasons. As you know, the optical factories were directly related to Medi-Cal. Furniture was due to economic, as well as fabric was due to economic.

I'm intending to transition into an executive model that gives me two assistant general managers.

Right now I have a three assistant general manager model. I have one acting assistant general manager,

Ms. Marisela Montes - I sent you a note out - is on board with us. She formerly was the first Chief

Deputy Secretary of the new CDCR, formerly director of paroles, the deputy director of adult institutions. And her admin credentials, she was chief of admin for CalTrans. She has the admin credentials.

Carla Young has indicated that she will be retiring in the spring after the NCIA conference. And so right about the first of the year is when we will move into the two AGM model. I think it makes a lot of sense. We will be streamlining the organization.

Scott said he is retiring after I retire, so he's staying for the duration.

January consolidation will also include the consolidation of our entire construction business, which we are not -- significantly not profitable from last year. The bottom has dropped out of our modular building program. The only modulars we have going right now are prototypes. We have a prototype telemedicine facility for the receiver. We're having some difficulty getting it up and running, but it is about ready to be installed at Pelican Bay. And two new modular buildings, one we are

going using to use at our own facility as a prototype and an emergency operations center that we are building out at Camp 12.

However, the entire construction division for us throughout the state will be slimed down to two locations: California Institution for Men will have the dive center and some welders and whatnot down there. Northern California at Old Folsom. The locations that we are closing: CSP Sacramento. The women's construction program at CIW will probably go down around January 1. And we may open up some work at CMC San Luis Obispo because we have some work going on with the Department of Military over there.

The CTE programs is where the big hit is.

We're going to talk a little bit more about funding the CTE later. Looking for that direct appropriation for that. That is the most successful program for PIA and CDCR, with the exception of dive program. The dive program is just kind of its own out there, where nobody comes back. We want to keep this thing running.

In the spring we really ran out of work in our modular factories. Most of those construction guys, these positive stories that you are seeing, essentially doing free work for the community, being

Cal Expo, Parks and, as you saw the other day, we finished up the graveyard here in El Dorado County.

One of specific things with Marisela, in full disclosure, is she is not going to be handling any financial aspects for the time being. All finances report to me now, which is a little different. The reason being that Marisela is married to someone who works for MGO Accounting, somebody who we had on contract. She has nothing to do with that side of it at this time. And until the job is done and the person she is married to will be off that job; and then we will revisit the issue then. She has absolutely zero to do with finance. More conflict of interest, and I want full disclosure.

NCIA, the National Correctional Industries
Association. We are hosting this on April 1 through
4. We have asked the Governor to be the keynote
speaker at that event. This is all 49 states and
now Alaska, which doesn't have a correctional
institutional program, we are inviting them to come.
All 50 states show up. All 58 counties show up,
too, in this state because we do a jail industry
program also for them. It's a pretty big deal for
us to host this. I hope you guys will go. It's
obviously free for you as members of NCIA as Board

Members. It's really a training program for us. We are in training classes for three of the four days. I'm chairing one of the tracks which is the leadership class we do for all our employees. We are sharing that with the other industries from the other states.

MEMBER. SAITO: What date?

MR. PATTILLO: April 1 to the 4th.

MEMBER SAITO: Where?

MR. PATTILLO: In Sacramento. It will be at the Convention Center. They have -- NCIA has booked a contract with the Hyatt, who actually won that bid for them. We will be taking over the Hyatt for those four days. This is the one we normally travel out. We did Minnesota. We did Cincinnati before, and the garden spots like New Jersey. Things like that.

The last -- any questions?

We will send out an update email right after this meeting just so you can get it on your radar, send out a meeting notice.

The last portion I want to talk about is past year revenue. As I indicated at our last Board meeting, we were not going to make our even reduced revenue numbers; and a lot of that was just shut

down in purchasing in fourth quarter. Nobody knew what was going on. So we saw a lot of orders getting pulled back, a couple million dollars worth of orders. On top of that, any profitability we had was eaten up really quick by about \$2,000,000 in direct cost for materials, a lot of food costs which we did not pass on to Corrections and whatnot, because we sell on a quarterly basis. And those costs came up so quick, we had no methodology for adjusting those contracts. We are doing it a little better now and things seem to be leveling out.

But just as an example, cost of peanut butter 53 percent increase in the cost of peanut butter. We do a lot of peanut butter. That was a very big, unexpected one. Had to do with weather, everything else; droughts going on in the South. Peanut butter prices are going to go up. You're going to hear the complaints over at DGS. If anybody reads the paper, that's what's going on.

The other additions. We're going to be increasing about \$1.8 million for overtime variances because of furloughs as well as us banking vacation that was not taken because of the furloughs. The closure of the factories between quality issues, raw material reductions and finished good materials that

we're liquidating. We have a \$2.8 million charge at this point. Unexpected benefits for staff, nearly \$1.8 million. The last one will be an equipment charge for obsolete inventory at a minimum of a million dollars.

On top of what we talked about in closed session, about a potential hit of 8,000,000, we are looking at an additional 4,000,000 to come down. So we'll be more clear with that when the audits go through. We've issued all the forms to the auditors, all of the statements to the auditors. They're taking various adjustments. But I think in the end of the day you're going to see a minimum of about 12.6 million, at a minimum.

I don't want anybody to be shocked when you add those two things together. One that we have severely no control over, and one we had even less control over. We can discuss that more at length.

MEMBER KELLY: I want to know what the unexpected benefit costs are.

MR. PATTILLO: We had an increase in the state share in the spring, half a million dollars for the state portion of our benefits, for staff benefits. We had an actual miscalculation of staff benefits because it wasn't taken into consideration,

the 15 percent of furlough of \$1.2 million.

MEMBER KELLY: Thank you.

MR. PATTILLO: I think -- is there any questions on my comments so far?

Is our guest here?

MS. GUARE: No, not yet.

MR. PATTILLO: We actually -- sorry, Mr.

Almanza.

MEMBER ALMANZA: On the realignment, do you anticipate that will be a higher level of risk to PIA staff?

MR. PATTILLO: For the AB 109 alignment?

MEMBER ALMANZA: Yes.

MR. PATTILLO: No. And I say that with reason. As far as staff safety, we actually have — on per capita, we have more staff killed than CDCR over the years on a per capita basis. However, none of that has happened in years; and those are some real random things. As far as staff safety, we have the lowest level of actual assaults on staff. Women and men that work for us want to be there. They are less likely to be problematic. Even as these folks are coming down in points and moving out, I don't think it's going to be an issue, even though we'll be working with more of a higher level inmate.

We tell folks how we make eyeglasses at

Pelican Bay, and they can't believe that. We have a

metal factory at Corcoran. We just don't have any

issues. These are high level prisoners. I don't

think it's going to be so much. But any serious

matters like that we always report back to you.

MR. WALKER: We certainly — that was one of the issues that came up early on. So we are very proactive in talking to folks about that. We just kind of reemphasizing the fact that they, obviously, work in a prison and safety protocols, and it's very important that they be mindful of that. Whether they're working in a level one or level four, obviously, we want to reiterate that often with AB 109. You're going to get a different caliber of inmate eventually.

As Chuck said, we are very proactive. Most of the inmates -- PIA is someplace where they really want to be, so they are pretty careful most of the time about screwing around in PIA. They just don't do it.

Back in the early '80s it was a different story. That's kind of changed over the years, and it's really a sanctuary, for lack of a better term, where inmates like to get away from politics on the

yard, politics in the building, and come up to PIA.
You will see the interactions in PIA between inmates
are completely different for the most part from
interactions of the same inmates on the yard. We
are mindful of that. We talk to staff about that.
Remind them of the dangers of working in a prison
environment, but I suspect they will handle it
well.

CHAIR CATE: Any other questions?

MR. PATTILLO: Our guest isn't here, but we can switch over to our action items first, if that's okay with the Chair.

CHAIR CATE: Yes.

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MR. PATTILLO: Hopefully, we will get through this action item. This will be last time that we ask the Board to approve minutes. One of the action items further down is moving to not having actual minutes bringing back to the Board like we are doing now. We'll talk to that in a couple -- down the road.

First two items. Adoption of the April 6th Board meeting minutes.

CHAIR CATE: Is there a motion to approve?

MR. SAITO: Move approval.

CHAIR CATE: Motion. Do I have a second?

MEMBER SINGH: Second.

CHAIR CATE: All those in favor, say aye.

Okay, it passes.

MR. PATTILLO: Adoption of minutes, Item B.

Is there a motion to approve?

MEMBER SAITO: Move approval.

MEMBER SINGH: Second.

CHAIR CATE: A motion and a second.

All those in favor, say aye.

Any opposed.

Right. That will pass.

MR. PATTILLO: C, I might have Jeff come up and present real quick. You are seeing one of these every meeting. If this is adopted, we are putting our regulations in per code. So we do not have an issue of underground regulations, we are having to go all the way back to 1983, put everything in Office of Administrative Law standard form, basically.

Jeff.

MR. SLY: Good morning. I'm Jeff Sly, General Counsel for the Prison Industry Authority.

The action item that you have in front of you is for the proposed approval of Section 8006 of Title 15 of PIA regulations. Some of you have seen

this come before you with other regulations. This, again, is one where an inmate challenged the policy that we had as an underground regulation. OAL made that finding. This is our effort to clean that up, get a regulation in place so the document then can be amended with a new policy reflected by this regulations, and essentially bring us into compliance with the Administrative Procedures Act.

8006, basically, is an inmate pay regulation. It sets out the level of pay and ranges of pay within those levels. Gives the General Manager the authority with the Board's approval to establish what those pay ranges will be. Establishes an appeal process where the General Manager has the final say if an inmate challenges his or her pay under this regulations. And it also establishes how inmates come into the system with the pay and their level, and how they can move between them. I know that is a really brief kind of overview of what these are. If you have any particular questions, I will try to address those. Otherwise, I will submit it back to the Chair.

CHAIR CATE: Anything further on the adoption of regs under Item C?

Any discussion or questions from the Board?

Any public comment on this matter? 2 Have a motion, please. 3 MEMBER SINGH: Move that. 4 MEMBER KELLY: Second. 5 CHAIR CATE: We have a motion and a second 6 to adopt these regulations. Anything further, Mr. Pattillo, before I call 8 for a vote? 9 MR. PATTILLO: Just note that this is one 10 of a series that we are going to go through so we 11 can keep ourselves out of trouble. Most of the 12 folks who are filing, obviously, are the inmates that are filing against us. There's really no 13 14 external folks that are doing any underground 15 regulation filing. 16 CHAIR CATE: We have a motion to approve the regulations in Exhibit C1. Anything you need 17 18 further from us on that? 19 So call for a vote. All those in favor, 20 please say aye. 21 Any opposed. 22 It passes. 23 MR. PATTILLO: The next item is Item D. 24 This action item bears out from a conversation we

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had with the Board last time talking about we do not

have the ability to independently fund CTE anymore, very little. And given that this is one of the most successful programs ever, it seems that it would be a shame to let it go. The Secretary suggested that we put together a funding mechanism that we can run through the Legislature for a direct appropriation based on what our success is. This is very similar to SB 678, which is for the counties where they are able to get funding based on their recidivism success.

This proposal, if enacted, would provide a net savings to the State General Fund. That is an easy one for us to pinpoint. In the annual appropriation tied to CALPIA's ability to significantly reduce recidivism among CTE participants could fund the existing CTE program, as well as to let us expand it.

Looking at the existing reward structure, for lack of a better term, on the 678, if a program has a failure rate which is no more than 25 percent from the highest statewide probation rate, we believe that we can, at a minimum, get about 1.15 million based on what we know has gone through our program just in the last 12 months. To back up this entire premise, we've been doing a study. We have -- a lot

of our grad students that we're hiring out of Sac State to do some work, they put together an assessment report. I'm going to give you a draft that you can look at. This supports what we're saying about why this should be funded. Take the draft with you. Read through it and give us any feedback you would like.

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The CTE programs have a -- from what we're seeing here in this latest study is below 10 percent. Obviously, that translates to general fund savings. We are just looking for a way to recoup some of those general populations savings that don't accrue to us. Just like in our general population programming -- in our regular programming, we are 25 percent lower than the average recidivism rate. And that's a savings that accrues to the entire State of California more so CDCR. We are saying those savings should be taken into consideration when we are looking at prices for PIA; that should be rolled into the higher pricing comparison, also. This is a way for us to accrue some of the savings to us and fund a program that has proven it works better than anything.

Sample language for this should be attached to the back of your action item, and it just has the

findings and declaration if you read through there. This is something we just put together. We will put it together in Leg Counsel form. The Secretary has asked me to talk to him about who we are shopping this to once we get going down the road and report to his legislative staff. The person that's shown the most interest right now is Senator Hancock who chairs the Public Safety Committee. So that would probably be a very good author to have, if we can pull that off.

CHAIR CATE: On this action item you are not asking us to approve this language, but only to move forward on the concept at this time?

MR. PATTILLO: To move forward on the concept. The language is just proposed language. This probably won't look like this once it gets run through Leg Counsel version and legalese version that is in there. It probably won't look -- we are not asking you to approve this, per se, just the concept of it.

CHAIR CATE: Just so folks know a little bit more about SB 678. That came through a desire and understanding that probation departments are typically, in many counties, underfunded. So a lot of offenders on probation fail probation for the

lack of resources, resources both for effective supervision in terms of enforcement and resources in terms of treatment and job opportunities and whatnot.

And so what the Legislature did in SB 678 is to say we will take our funds, which is the American Recovery Act federal funds, invest it in probation departments. I think it was \$50,000,000 invested in probation departments. And then the understanding was that if they reduced the number of offenders that they sent to prison for failing probation or, in other words, if probation was successful in rehabilitating offenders and having them be successful at a higher rate than they had before, then the State would split the savings, at least the marginal savings, with the county. So the county could then hopefully even invest more money in programs and supervision of offenders.

And after the first year of SB 678 counties sent 6,000 fewer offenders to state prison. In other words, there were 6,000 additional Californians who successfully completed their probation and got their lives back on track as a result of this investment.

And so, ideally, we would try to invest in the

1 same way in our inmates through quality career 2 education as part of an overall reentry scheme. basically, try to do something similar to what we do 3 with probation on a statewide level. I have talked 4 before to this Board that one of the things that is 5 6 frustrating about the state is that, at least in 7 Corrections, the more successful you are in rehabilitation, the less money you get because we 8 have fewer inmates. If we're unsuccessful, we get 9 more inmates and we get more money. Fewer inmates, 10 11 less money. So it's almost a counter incentive. 12 So we are trying to provide additional incentives here for the state to push forward in 13

So we are trying to provide additional incentives here for the state to push forward in continuing education. There is some complexities here, and I think that is why the General Manager is seeking only conceptual approval of this.

Obviously, I have asked to have my leg director take a look, to make sure we are not in conflict with any other existing laws. We will have to have legal look at it, and so forth.

So my understanding, Chuck, is that this probably isn't the last time we'll be talking about this issue, but this is an opportunity for you to get our approval to go forward?

MR. PATTILLO: Yes.

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CHAIR CATE: Any additional questions or concerns from the Board or discussion on this item?

Any comment from the public?

Hearing none, can I have a motion, please?

MEMBER KELLY: So moved.

MEMBER MASTELLAR: Second.

CHAIR CATE: We have a motion to approve, in this case, the staff recommendation on performance-based appropriations for CALPIA Career Technical Education Programs.

Do I have a second?

MEMBER MASTELLAR: I will second.

CHAIR CATE: All in favor, say aye.

Any opposed?

The matter passes.

MR. PATTILLO: Mr. Chairman, if we can actually go back to our opening. We're going to take a short break here. Don't go anywhere. We have a visitor here that is going to speak.

When I think about difficult assignments in Corrections, I can't think of a greater challenge than the federal receiver's mandate. The Secretary has a very clear mandate. Just lock up, rehabilitate, don't let out. It's spelled out real well. My job is to carry out the will of the Penal

Code and this Board and provide industries that rehabilitate inmates, also.

The federal receiver's job is to bring the level of medical care in California prisons to a standard that no longer violates the United States Constitution, as the courts have opined. I think he has the hardest job of all three of us because telling people why you are giving a level of care that some people aren't getting that level of care outside is a harder sell than me trying to give an inmate a job.

With that, I would like to welcome Professor Clark Kelso.

MR. KELSO: Thank you. Good morning, Board Members. Apologize for being a little tardy. I saw in my calendar 1515. And like a well-trained puppy dog, I went over to CDCR headquarters, looking for the fifth floor conference room over there. Fortunately, I was able to get over here quickly.

I hate to disagree with the introduction, but I think Matt has the tougher job than I do, frankly. I have the benefit of a court order that actually keeps me very well focused on what I'm supposed to accomplish. I don't have to deal with a lot of the political considerations that otherwise surround

Corrections, the State's budget process. The fact that you have to work with the Legislature, report to a governor's office, respond to the public. So although I appreciate the notion that I have a tough job in sort of selling the wisdom or the virtue of providing better medical care to inmates, that I think is a tough sell for members of the public, I have learned by working closely with Matt over the last several years that I'm glad I'm not in his shoes. I think he's doing a tremendous job in a very challenging circumstance.

CHAIR CATE: Feeling's mutual. Who wants to wear whose shoes.

MR. KELSO: I thought I would -- and feel free to interrupt with questions. I thought at first I would just give a very high level overview of what the receivership is, what we're trying to do and how we have worked fairly closely with CDCR, Matt and with PIA to accomplish our goals.

The healthcare cases that the state has been dealing with here and prisons go back 15, 20 years now. So there is a lot of history to these cases. I can sum up that history really simply by saying that several federal courts have held different aspects of the prison healthcare system to be

unconstitutional. Medical, mental health, dental and aspects of compliance with the Americans with Disabilities Act, those are all federal cases.

The Department has tracked a certain number of state cases. I don't have to deal with those. My role is to work really with the federal courts. For most of these cases and throughout most of the 15-, 20-year period, you have a situation where the courts have ordered the state to do a variety of things, and then the state has endeavored to accomplish those goals. Oftentimes without very much success.

My own assessment of that is that the

Department has been essentially under resourced

rather systematically for quite some period of time.

Although the staff within the Department have done

everything they can to attempt to accomplish what

the federal courts have asked for, there really were

obstacles outside of the Department that largely

prevented that type of compliance.

Several years ago, about 2006 and '07, that led Judge Henderson in the medical case to decide that instead of this pattern of the court ordering something and waiting for the state to do it, that he would actually appoint a receiver to take charge

of the medical program within the prison system.

And the order appointing the receiver is structured so that, essentially, mass powers with respect to medical care and treatment were vested in a receiver. And because we had then four cases, not just the medical case, we had others, eventually the courts all figured out we needed to coordinate activity among these cases.

Because many of the things that I'm doing in the receivership benefit directly and relate directly to providing both mental health and dental care. So at this point I have responsibilities for making decisions and resource decisions with respect to medical care, and am involved in and coordinating with Matt and his leadership in mental health and dental. How we are talking steps to improve those programs as well.

The receivership has early on in its history — there have been two receivers. The first was Bob Sillen, and I replaced Bob in early 2008. You all may remember some, if you were around at all, Bob Sillen's approach was very much a — I would describe it as an aggressive attempt to move forward quickly. Largely using federal powers to essentially override state processes.

So early on he took several steps to move things along that required additional court orders. For example, raising compensation level. That made a huge difference in our ability to attract, recruit and hang on to clinical staff. So there were some early steps taken that were very important in freeing up the ability of healthcare to improve. Ultimately, Judge Henderson decided that he needed someone who was going to be slightly less reliant on federal power and less aggressive towards state processes, and that he needed somebody who was a little more willing and able to work within state bureaucratic systems. And that is when he appointed me in early 2008.

Early on, the first thing I did was put together a strategic plan. How are we going to fix this? We did put together a four- to five-year turnaround plan of action that the court did approve, that has the sorts of things you would anticipate. We needed to finish hiring and staffing up. We needed to improve the quality of staff. We needed to improve what we call our allied health systems, the pharmacy, radiology, labs. We needed to improve our information systems tremendously, to get -- to move away from purely paper-based systems,

that really were dysfunctional and broken down, to digitally-based systems that we believe are easier to manage.

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We needed to do some construction, both new capacity, new healthcare-related beds, as well as simply improve the facilities at existing prisons, where I think the basic story is when the prison expansion occurred in 1980s and the early '90s. The prisons were not -- those new prisons were not built with an eye on providing healthcare. So they weren't built with standards for providing modern, medical care. As a result of healthcare staff working with each of the wardens, they figured out what type of space they can use, but the space really wasn't designed for a healthcare program. a result, you had, in many places, doctors working in converted closets. We have space that was devoted to laundry rooms for certain other healthcare functions. There's been a lot of creativity in space allocation decisions. It remains the case that many of the facilities simply don't have the right type of space for providing healthcare. So both new capacity and some simple improvements in the quality of the space.

Now we are about four years into this

turnaround plan and we are very largely on schedule with the improvements that we have said we're going to do. I think staffing — we have fully staffed up now and been fully staffed for several years. The quality of the staff is much better than it used to be. We have accomplished a number of the information technology system rollouts that we wanted to. We've gotten to the first stage of developing an electronic health record. We're very early in that process, but we've — through scanning of records, we now are in the position where in about a year probably about 80 percent of the useful medical records will be digital, instead of on paper.

We've, just working with CDCR on their major strategic offender management system, had an enormously successful rollout of that system just this week. The Department is moving towards a digitally based, 21st century management system, both on the business side and in its management of offenders. That for us on the healthcare side means we are finally going to have statewide scheduling that is linked to custody scheduling, which is a huge step forward for us. So that we can actually schedule inmates to visit healthcare without

generating all sorts of conflicts. We will be able to know where the inmates are when we schedule them properly. There's a lot of movement of inmates within the system. Scheduling system will be able to track it much better. It's a big step forward for, I think, CDCR and healthcare to have this system rollout.

Our performance is measured in a number of different ways. One way that I measure our performance is in the number of deaths per year that are attributable to lack of access to medical care or medical mistakes. Several years preceding the establishment of the receivership, the death reports showed fairly high numbers of deaths that could clearly have been avoidable if there had been proper access to care. Including in the year right before the receivership six deaths resulting from asthma attacks, that really are inexcusable.

The good news on the death reports is that, beginning about three years ago, we saw about a 80 percent drop in the number of deaths attributable to clear lack of access to care; and the last three years we have kept it at that low level. So we typically have between three and five deaths a year that are a result of either clear lack of access to

care or very, very serious medical errors committed by clinical staff.

Typically, about half of those are medical errors that are committed by physicians in community hospitals. Not by our staff. But we don't provide hospital level care by larger prisons, so we send people out for care. And mistakes happen in hospitals. So given the low number of deaths that we are seeing as a result of lack of access to care, I do think we have very largely addressed that problem that was identified by the court.

The other performance measure that we use for medical are audits conducted by the Office of the Inspector General, where the State and the plaintiffs' lawyers were able to agree on a very detailed audit instrument that has about 220 or so elements on it. And the auditor over a 12- to 18-month period visits every institution, and then conducts an audit against that instrument and produces a score. The lawyers were not able to agree on cut points in that instrument. So we don't know exactly what score means exactly what level of care. But the good news is we are about two-thirds of the way through the second evaluation of each prison.

And we're seeing substantial improvements in scores, an average about -- it's a hundred percent point scale. We averaged about 70, 71 percent over all in the first year. At the end of the second year of evaluation, in the second cycle, our average of all is going to jump up to 78 or 79 percent. And we have a number of institutions now that are at the 80 and 85 percent compliance level and up. And in my judgment, if I get to 85 percent, I think I pretty well accomplished my goal for that institution.

So we know that things have been improving over the last several years. I'm very grateful to the State for supporting construction of a new facility in Stockton, for medical and mental health beds. That is going to make a big difference when that construction is concluded in the year 2013. There are in the mental health case a number of smaller projects going on around the state right now that are going to substantially improve the quality of mental healthcare and respond to court orders in the Coleman case.

So the State is making, I think, good progress in all of these federal cases. The dental case is probably the clearest progress. Half of the

institutions now have been assessed by the court monitors in the dental case as being in compliance. And we believe probably within maybe the next six months, I think that's about right, I would expect all of the prisons will be in compliance in the dental case, subject to only some remaining construction that has to be done. So the State is making very good progress at this point in all of these cases.

It does come with costs, and that is something that I am very much aware of and sensitive to. That every dollar that we spend is a dollar that the State is not able to allocate to other programs that have, I think, higher priority, certainly from a political perspective. And we've been doing quite a lot over the last two or three years to reduce our expenditures and get them in control.

I think it is fair to say, when I first was appointed, our expenditures were on a pretty rapidly rising elevator. We were headed towards, in just medical care, two billion and up pretty quickly. And we did put into place a series of cost containment measures that ultimately resulted in us reducing our expenditures by about 3- to \$400,000,000 annually. So we were able to turn our

expenditure curve, our cost curve, down to a level that we think we can maintain the program.

Further cuts, major cuts, are going to be much more difficult for us, frankly. We are getting close to a point where we have done just about all we are able to do, short of really beginning to deny access to certain quality of care. And that is going to present a challenge for the State. It presents a challenge for all states.

Texas, for example, had its federal litigation back in the '90s, '80s and '90s. They found a solution by turning to the University of Texas to provide healthcare in their prison system. Very innovative solution. That worked for them. They got out of federal cases around 2001, I think it was. But in the last couple years the Legislature has started to say that it's too expensive. And this year the University has decided it's no longer — it's going to try to back out of this responsibility, saying to the Legislature, "You have cut this too much. We are losing money on it. We can't provide services given the appropriation you have given us."

I read a story just today where they think there is a \$100,000,000 additional cut the

Legislature would like to make, and the University simply has said no. And you are now starting to see the prison advocates down in Texas say, "Well, maybe we have to go back to federal court if you're going to cut the resources out. We're going to have no choice." And I certainly hope we don't see that sort of cycle in California.

That's sort of where we are with the receivership. We've had very good luck, I think, with the receivership because we recruit around us a group that is bureaucratically entrepreneurial.

Those two words may not go together often, but I think that's what we've got. I don't have to rely upon federal court orders or powers very much any more; and it is my last choice. Judge Henderson wanted me to work as much as I can within the state's bureaucratic system. So only after I have exhausted every possible avenue, do I then look to, okay, how do I accomplish this in some other way. And we haven't had to seek a court order in several years now.

In fact, I'm proud of the fact that I've been litigation free for almost two years. I think a sign of problems is when you're in court. As a law professor, I do get away with saying that. When

you're having to litigate, it means you've done something wrong. We should be able to accomplish this without having to make everything a federal case.

One of the nice things about the state bureaucratic processes -- and I know people like to dump on the state bureaucracy quite a bit and the state processes. I do it sometimes myself. But one of the nice things is that there are usually lots of ways of accomplishing a particular goal. So if you are pushing in one direction and you run up against a bit of an obstacle, there is almost always some alternative way of getting to where you want to get to. And it is a matter of knowing what the alternative processes are, who are the key people who can make those processes work for you, and then how you approach them and how you justify what it is you want to do.

I do think of PIA as one of those wonderful resources that, when we are having trouble accomplishing something in one way, I always know that PIA is here as a potential solution for problems that we aren't being able to solve through other alternatives. And we have resorted to - and that's probably the wrong adjective - but we've used

PIA's resources frequently. Recently, with PIA you all completed some warranty work that needed to be done on some of our fifth-wheel trailers. We were having difficulty getting the manufacturer to complete those repairs. So we turned to you, and it got done.

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You have recently completed a telemedicine modular, a pilot modular, for us up at Pelican Bay, which again is something that, if I had to try to do this through a procurement process or through capital outlay, would have been problematic for us. We would have run into serious obstacles. You manufactured -- I haven't seen one of these, but I've been told you have manufactured 30 gold coats for us at CIM as part of a pilot project there dealing with inmate assistants for healthcare. Of course, you manufactured quite a bit of furniture for us in various activation's. I understand we are working with you now on the furniture for the new healthcare site that we entered into a lease on. Then there is a very important realignment related program at CMF where we have turned to you to help us with janitorial services and certification of training of inmates in healthcare janitorial.

One of our concerns, not a concern, but a

problem with realignment is, because of the inmates being realigned, we are likely to be losing some of the janitorial staff. And so we've had to figure out, all right, how do we do this in a slightly different way. And some of the healthcare janitorial services are quite specialized and do require special training. For inmates who get that training and certification, it is a ready job out in the private sector. So it really fulfills frequently PIA's mission and helps us with something that is a very serious licensing problem that we have had, and that is keeping our licensing facilities appropriately clean.

So those are just a couple of the examples of what I consider great successes we've had working with PIA. And I continue to look forward in drawing upon your resources as appropriate. With that, I will stop and, Mr. Chairman, see if there are any questions or comments.

CHAIR CATE: Thank you very much.

We do appreciate the work as we are all believers in trying to keep our inmates not only occupied as a bottom goal, but the better goal to train them to be successful on the outside. So I do appreciate that very much.

Board Members, any questions for the federal receiver?

Excellent presentation.

MEMBER MASTELLAR: I was just curious about the modular building at Pelican Bay. Is that something that is going to be able to be utilized at any of the other prisons? Is it a pilot?

MR. KELSO: It is a pilot to see whether we can provide better telemedicine space at other prisons. We picked Pelican Bay because we have, still notwithstanding the higher salaries and incredible recruiting efforts, we still are short staffed in healthcare up at Pelican Bay. It's just a very difficult place to find people who want to go there. We needed to improve the telemedicine capacity at Pelican Bay in order to mitigate our lack of staff. So that is why we chose it.

In other prisons we have also been expanding the use of telemedicine. It does several things for us. Most of our telemedicine is telemedicine with an outside specialist. And if we don't use telemedicine we then have to transport the inmate to the specialist. Very few specialists are willing to travel out to the prisons; and the costs of doing that transportation are quite substantial.

So it happens to hit Matt's budget more than mine. But it hits a travel and custody budget every time we send an inmate out. So we generate lower costs overall for CDCR by having an expanded telemedicine program. We have seen about a 30 to 40 percent increase in telemedicine utilization over the last year. As a result of this effort, I expect that to continue rising.

What we've not yet done that they did in Texas with I think great effect is use telemedicine purely internally with our own physicians so that we can provide primary care treatment between facilities. We just haven't done it yet. We have focused on let's reduce the number of trips going out because that is where the expenses are. We ultimately need to expand the program further into between prison telemedicine, which, at least in Texas, they discovered helped them reduce overall staffing. If we are successful with this modular unit up at Pelican Bay, I would anticipate that we would look at other institutions where that model might help. One of the things that we are right now in the process of doing.

We have identified about 11 institutions that we have designated as intermediate hubs for

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healthcare. And the idea is to take inmates who have a certain level of healthcare needs, not the most serious ones, put them in the hubs, and then we'll have the remaining institutions be basic healthcare. Typically, these institutions will be the ones in the more remote places of the state. That is where I am probably most interested in having increases in telemedicine.

So if the modular works at Pelican Bay, we'll take a hard look at the return on investment of doing modulars at other prisons.

MEMBER MASTELLAR: Thank you.

CHAIR CATE: Again, thank you very much. appreciate your taking time to come. Thank you for an excellent presentation.

MR. KELSO: Thank you, Mr. Chairman.

CHAIR CATE: I think we will take -- I know our Court Reporter or reporter in general, meeting reporter, has been going strong for two and a half hours. So if we can, I just suggest we take a five-minute break or as what we call here a one-two-three-four-star break.

We're back in five minutes.

(Break taken.)

CHAIR CATE: We just took a five minute

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break. Call the meeting back to order. Just note for the record we have our Board Members still present.

Mr. Pattillo, any further action items?
MS. GUARE: Yes, E.

MR. PATTILLO: Mr. Chairman, as we're back on the record, I wanted to apologize, Mr. Secretary. I didn't mean to imply that Dr. Kelso had a harder job. I think he has a harder sell than any of us. Selling care to the public is a hard one.

Item E, change of Prison Industry Board policy regarding transcripts of PIB meetings and public hearings as the official record.

Board Members, a couple years ago, actually, when I started with PIA, the way the Board meetings were occurring, there was no recording of the Board meeting itself. The Executive Secretary would take notes, and there we would have a summary of actions written up, including the action's vote and the vote taken.

There are some issues about the interpretation of what was said there. So we always didn't have the greatest notes. So we shifted into doing a regular court reporter transcript, which we have right now. But at that time we continued to do the

summary at the same time. As that went along, the process that this Board approved about a year and a half ago was we would do the transcripts. We would approve the summary of minutes. As soon as the summary of minutes were approved by this Board, the transcript would be destroyed because we had the summary that became the official meeting notes. We got a little criticism about that, about doing -- destroying them, that really wasn't what was said at a meeting.

So I'm looking for a way to basically eliminate criticism about a process. And what this item is suggesting is that we adopt the policy as follows: The transcripts will stay. The day of the meeting or the day after when they come back certified to us, those are the summary of minutes. We would no longer come back to the Board with an action item as those are the official minutes. We would no longer come back with a separate summary of minutes that the Board would again vote on them.

It does two things for us. It removes any misinterpretation of anything because it is on the record. We will be posting the transcripts up on our website. And two, what it allows us to do is expedite the regulation issues we have. Because the

Office of Administrative Law now states that we cannot submit regulation changes, as you approved today, until you approve the minutes at the following Board minute. So, as you saw, we had two sets of Board minutes here. They were from six and nine months ago. We've got stuff waiting for just submission for nine months. Now, today, with the policy being changed, if it is changed, I can submit my regulations tomorrow.

What I'm asking the Board to approve is this policy that will state that the transcripts are the official minutes, and there is no requirement that a summary be made of those minutes. And we just post those minutes to our website, and that is the end of it.

CHAIR CATE: Thank you.

Any discussion from Board?

MEMBER KELLY: I have one. So because it's word for word, there is no need for approval of the minutes, then?

MR. PATTILLO: No need for approval of the official transcript. Really, the requirement for approval was coming back as we were actually doing a summary, which you would then have to say nay or aye, that this is really what occurred.

What Jeff was saying, the procedure allows me to say that they have been certified by the transcript, and that is the official record and up they go.

MEMBER KELLY: Thank you.

MEMBER SAITO: I have a question. I'm in favor of this. Would you guess how much -- or are the transcripts three or four or five times longer, bigger?

MR. PATTILLO: I would bet at a minimum they are probably three times as long. But what also goes to this is the cost savings measure. Because the time it takes our staff, me and everybody else, to go through this document time after time to make sure before we prepare it, it's a couple hundred hours that we spend on it.

MEMBER MASTELLAR: Will what is posted include the agenda? Because I think that in reviewing a transcript, if a Board Member was going to go back and review it, if they got to see the agenda, then they might be able to specifically go to that area of transcript that --

MR. PATTILLO: It's posted now. We post them all prior to the meeting, up there. We post the record of vote, also. So this would just be

adding one more posting. We can probably make them interactive, where you can go click on that actual action item and find it.

MEMBER MASTELLER: It would be easier for people to review. The wonderful thing about a summary is how brief it is.

CHAIR CATE: Does the Board -- again, if people have a preference, feel free to state it before we have a motion. If you prefer that we not do this, we can continue on with summarizing the minutes and voting on them as we have been.

Obviously, feel free to raise your hand and make your case. I, for one, don't -- I don't really care very much either way, frankly, as long as we have an accurate record.

Any concerns?

MEMBER SINGH: I think it is a good thing we approve this.

CHAIR CATE: Thank you, Mr. Singh.

We have a motion to approve.

MEMBER SAITO: Second.

CHAIR CATE: Before I call the vote, any public comment on this action?

Hearing none, all those in favor of the recommendation that the Board approve the revised

policy provided in Exhibit E1, please say aye.

Any opposed.

All right. Carried.

Moving to informational items.

MR. PATTILLO: Yes, Mr. Chairman.

The first information item is -- this was borne out of a meeting with DGS a couple months ago. Board Member Almanza, myself, my staff and Director Klass of DGS had an initial meeting when the new Director came in and the new Chief Deputy Director came in, which Esteban's job is.

One of the questions was: PIA, tell us why you are not always the lowest price. What impediments are there out there? I spoke with Secretary Cate about this and discussed that this is good information for the entire Board to have, to talk about openly. I think it is good talking points for you all when folks have a criticism about pricing or anything about PIA.

The state auditor just came back with a very good audit that said 60 percent of the time we are the lowest. In cases where we are not, there could be a reason why. One of the things was license plates. Are there other states that could do it cheaper? Yeah, there are actually other states that

can do it cheaper because they do things differently. It is not always an apples and oranges issue.

In a sampling by the state auditor in May, it said of 11 products six offered by PIA were lower than the private sector alternatives. And they also found out if our largest customers purchased all of the 11 items instead of the private sector, the net savings would have been about \$3.1 million.

The other things that keep us really from being the lowest priced each and every single time is about seven items. It is a limited market.

Under statute, our domestic market is restricted, obviously, as you know, to government entities. I think a lot of people still out there in the public think that we sell to the private. We don't. The only thing we can sell privately is an agricultural byproduct. I can sell milk to anybody, but we don't. I can sell almonds to anybody. Our hay, anything like that. There are a lot of those things. If we raised fish, I can sell fish.

The type of products that is offered also precludes CALPIA from implementing greater economies of sale than our production capabilities. Less flexibility. Marketing tactics, such as loss

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leaders, charging associated services and offering inexpensive offshore goods or produced out-of-country goods is something that we are not allowed to do.

The next issue would be the other post employment benefits. As we've spoken before, we are only one of two state agencies paying that six plus million dollar charge a year, and that goes right to our bottom line.

civil service employment base. All CALPIA employees are hired and retained within state civil service rules, with salaries and wages and benefits defined by the State of California. A lot of our wages and benefits exceed the private sector for our factory folks. A printing supervisor in the state is going to be paid more than a printing supervisor in some private entities. The same way with metal supervisor. It is a different environment, of course, but there is that issue.

The benefits associated with state employment are significantly higher than in the private sector. We have no control over our civil service wages. We do not negotiate any of the contracts. They are negotiated on a statewide basis. We're not allowed to contract out in the private sector, except in

cases where we discussed, either there is an individual or persons who cannot fit that classification. Like -- I'll give you an example, our diving folks. We can't find that in the public sector. Some of our carpentry folks we can't find that in the private sector, so we are contracting out for those services. In certain cases, staff can be contracted with directly. We have done that in certain cases.

Correctional environment is the next one, correctional security lockdowns. I have a three-day lockdown last night from CIM. We have to get juice out; we have to get laundry out. Our staff is doing it on overtime now. That is what's occurring.

Pro rata payments to the state. This is something that comes up all the time. As you know, on day one of the budget year, I start out \$4.6 million in the hole for pro rata. As much of the jokes I make of the pro rata, I don't believe our agency should pay it. Because we are paying for part of state government overhead which we really don't use. No offense to DGS, but I pay a portion of that. You heard me at the June Board meeting in the Legislature, that we pay over \$200,000 year for pro rata support from the Legislature. We're not on

budget. They don't review our budget, but it's kind of necessary thing in the state - Department of Finance, State Controller, those kind of things. We're paying for these services. Most business aren't paying an overhead rate such as that.

Last one is the one we are kind of working on right now. It's our unfavorable sales tax approach. We, as a manufacturer — any manufacturer in the state, with the exception of PIA, can buy raw materials and not pay the sales tax because they are allowed to charge sales tax to the eventual customer. We cannot do that for state customers. We have to pay the sales tax up front on our raw materials and roll it into the price of our product. A lot of times when folks do price comparisons, they forget that there is a 7 percent, or whatever it may be, sales tax that is included actually in the price of our item versus after the fact. So it always has to be an apples—to—oranges comparison — apples—to—apples comparison.

That is just kind of more of a talking point for everybody. This question does come up: Why is PIA not the cheapest? We are trying. Our overhead rate is reduced significantly if you look at our budget numbers we provided you.

Overhead in central office. Reorganization is bringing us down. We are doing a very good job of that. However, at the same time we are chasing raw material increases, gas increases, everything else. Fuel increases throughout the state that we are -they are pretty hefty. We're trying. We're working with DGS very closely. One of the things that Director Almanza had pointed out to me yesterday is that one of the things I didn't put in this document is what other things PIA is doing that a normal business wouldn't be doing. And one of big things is IEP. We have -- no private company has a training program similar to what we do. We do vocational education within our business. We also do ID projects. We're making sure that everyone of our guys gets an ID. There is a longer list of things that we didn't include in here that we need to work on in this document to make sure it is a living, breathing document for Board Members to speak from and for staff, and to inform the Legislature, also.

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CHAIR CATE: Thank you.

Any questions from the Board on this informational item?

MEMBER ALMANZA: I want to thank Mr.

Pattillo for responding to us and for working with us in helping us understand the nature of the business.

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CHAIR CATE: Thank you. We will go on to the next informational item.

MR. PATTILLO: The next informational item is just background because there was a lot of discussion last time about our food packaging operations, what we do. So this is more for Board Members to kind of get more familiar with what we do and what are the issues regarding food.

Since the inception of our consumable enterprise, we've developed new products and new customer demand along with facility investments that allow CALPIA to meet demand more efficiently. We're currently evaluating and developing additional products, and this Board has authorized to activate a satellite facility down in Corcoran State Prison.

At our June meeting, PIB approved annual plan that included a revenue reduction in food of \$2.2 million. Part of that is based on we know that we're losing 30-something thousand inmates over the next 36 months. So we know our volume is going to come down.

Food and beverage packaging started in 2004, and our food packaging operations are located at SATF, substance and abuse treatment facility, in Corcoran, CIM in Chino where we do juice. And we are in the process of -- this is process, but it is activated at Corcoran State Prison.

The activation facility. Right now what they are doing is packaging a boxed lunch product, which is in front of you right there. But we're only marketing that internally. We are providing that in a testing basis to our own inmates. So we're feeding our own inmate workers right now. We're doing very few variations. I think there is only three types of lunches that we do - bologna, turkey, peanut butter and jelly. I think what is in front of you right now is peanut butter and jelly.

Two things: boxed lunches and peanut butter and jelly. How did we get here? We don't think up these things over night. We actually work with the Department of General Services. And over the last couple of years, those two specific items, peanut butter and jelly and boxed lunches, was out of a request by the Department of General Services to develop it because there wasn't such a competition in the state for these things. Both of those items,

as we produced them, we kind of got hung out there a couple times on hearings and whatnot after we were chasing an item that DGS was suggesting.

What we are seeing right now is that DGS is helping us out on this. This is why we're doing this and whatnot. This item that you're looking at right now, and we're finding out in institutions, though, is some institutions are averse to this product because of the waste of materials. Everyone of those items that you have in there we do packaging already. And the normal procedure is for us to ship that out in bulk. We've got a line of inmates, guys who are packing their own lunch. As I like to say, it is the difference between me packing my kid's lunch and giving them a lunchable. That is a lunchable. It is a higher cost product because it is being done outside.

A lot of institutions are going back to the bulk now. But their big push is really they don't want individual portions. They want to go back to the big bulk tubs of stuff where they're just scooping it out and handing it out on traditional lines. We're going to do whatever the customer wants, in the end.

In '10-11, our food and beverage packaging

sales was about 14,000,000. In the same period CDCR purchased \$39,000,000 in similar food that we do. So we had about 14- of it. Similar food was 39-. The total additional spend is about another \$72,000,000 in other food products that we either stopped doing or they do it. Maybe a different kind of food product; like, we don't do lettuce. So there's a lot of produce and whatnot that is bought at each individual prison.

Our current products right now: peanut butter in individual packages, jelly, sliced bread, hoagie rolls, cookies, juice, syrup and individual packaged lunches. As I mentioned before, DGS requested that CALPIA develop several new products where DGS concluded there's a lack of vendors in the competitive bidding process. In 2010 DGS requested that we consider individual packaged lunches. As I said, we are currently testing this with our own inmates, internally.

Lobbying, lobbying activity right now. You're seeing -- I know individuals are getting emails that I -- forwarded on to me just discussing what's going on. Maybe not the most accurate information, but this was to provide you a little bit accurate oversight. It's apparent that a growing number of

stakeholders have an erroneous misunderstanding of our consumable enterprises. Several factors, including aggressive activity by lobbyists whose real role is to advance the needs of their customers, not bolster PIA. So I understand that aspect of it.

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We've had some very productive meetings with the State Consumer Services Secretary. Secretary Cate met with us last week. One of the issues is looking at -- two issues. One is that a provision of the Government Code that states that pricing should always be based on a best value scenario. Well, we consider best value should be recidivism reduction included in those prices. It is not always a price-to-price issue. Folks are also wanting to get -- small business would like a carve out, shall we say, an off-ramp where they could get up to \$250,000 off-ramped. Entities could buy from them instead of buying from us. That is all being discussed at the Secretary's level. We are involved in that discussion. Director Almanza actually is involved in that very heavily, in those discussions.

I know our next step is we are meeting with three legislative members, one Congressional member who has concerns about this. As we have stated

before, the impact to a lot of this is Central Valley; that's where we're at.

The conversion always is that PIA impacts the private sector. We absolutely do impact the private sector. We create jobs. We spend a lot of our money out in the private sector. We have thousands of jobs that would not exist if it wasn't for PIA. There actually is an impact to the entire economy that has to be taken into consideration. All of those facts and figures you've seen in reports that we've gotten from the University of Nevada, Reno. We'll have a new one kicking off at Sac State very shortly here, as well as the other programs that we do, CTE programs. They all have an impact on the economy of California.

Anything to add here?

MR. WALKER: Not really. Chuck covered pretty well. He did emphasize we are actually -- have actually -- we are working on that. We certainly have committed some expenses to that. We haven't started sales to the prisons yet. These are internal. And we are still awaiting a policy statement, which I understand is coming out of CDCR soon as it relates to boxed lunches in general, which way the Department wants to go with boxed

lunches. Should they continue to buy them at a higher cost or use them just for emergency purposes and use bulk for everything else. So we're really just positioning ourselves to address that policy one way or another once it is established.

MEMBER KELLY: Just so the record is clear, you didn't mean to say we're going to sell to the public sector?

MR. WALKER: No. That was a misstatement.

MEMBER KELLY: Sounds good now that we have it all on video and tape-recorded.

MR. WALKER: Thank you.

CHAIR CATE: Other questions on this issue?

MEMBER MASTELLER: I have a concern. Just in reading and preparing for this meeting today, there were two letters that really concerned me.

One was the letter to Anna Caballero from Henry Perea with respect to a request to freeze PIA expansion. And then it is just a blanket request without much background as to why that should occur. And then Anna Caballero from the State Consumer Services Agency, her response. And I think it is really important for this Board to keep in

perspective that response because the lobbying

that's been going on and these emails that we've been getting pertains specifically to this. And certainly the Small Business Administration and the Department of Veterans and the veteran's business is extremely important. But I think the spirit of Ms. Caballero's letter is really important, too. And that there is a balancing act here. You have small business and you have veterans able to go out to private industry, and we have PIA that is very, very limited with respect to where it can competitively be in business.

And when you look at it, the second page of Ms. Caballero's letter, where she talks about 65 percent, I think, of our business, 65 percent of our statewide food contracts are with the small business and the Department of Veterans. You know, that to me doesn't seem particularly balanced if we are thinking about PIA in there. Especially since we can't go out to the private sector.

So I am concerned with this off-ramp program you're talking about. To me, just being an attorney and working with individual clients, if I have a loophole like that off-ramp program that my clients can take advantage of, I'd have a whole lot of separate contracts for under \$250,000 that I'd go

out and work on so I never have to have PIA in, in bidding on a contract.

MR. PATTILLO: That's what they're asking for. That's not necessarily what the Secretary says she is going to do. They're looking at everything. When we spoke with the Secretary the other day, with Secretary Cate, myself, Director Almanza was also there, we pressed our case on this issue. She has all the information; we've been providing that. We did explain that this could be very harmful to PIA and just the utilization of this off-ramp could destroy our food business.

MEMBER MASTELLER: I think so. If we're going to balance the interest, we need to balance fairly so it is apples and apples. Everybody should be able to show up and bid, and we should look at the costs and the bottom lines and, obviously, recidivism has to be part of what we look at with respect to our cost. I understand everybody is on high alert with respect to what they're spending, and they should be. But at least there should be a playing field that is fair to start with.

This seems to me like we are cutting off that ability or PIA is being cut off from that ability if

we don't say something about this off-ramp program and the balancing overall. Because 65 to 35, you know, I'm not particularly wonderful at math, but that doesn't seem necessarily balanced.

CHAIR CATE: Other comments?

MR. PATTILLO: When that 65, we're talking that 65 is with small businesses. That other 35 is not us. A very small percentage of that is us. There is big businesses that are in the food business, also. The way that is written is probably not all the numbers are up front. The off-ramp makes sense for IT companies, maybe office supplies where they are all coming from the same company. This is an entire shift of a manufacturing process. Little bit different.

CHAIR CATE: One issue that's come up in the past is this question of was PIA authorized to get into or expand into the boxed lunch area at all. And Mr. Trujillo in a previous meeting expressed some concerns that the Board had said, at least in an open hearing setting, that we'd prefer to approve any expansion into boxed lunches. My recollection is that wasn't done in a noticed meeting and wasn't an official act of the Board, necessarily. But there was some concern about it because there was a

previous meeting where members of the public and private sector came in and said they had a lot of jobs at stake on this boxed lunch deal and would like to be heard. Before we decide to start buying boxed lunches from PIA, we want to be heard on the issue in front of the Board.

So I just wanted the Board to be aware that the Department is not purchasing boxed lunches from PIA at this point, although PIA has started to produce and test market them for lunches within PIA itself. We haven't crossed that line as of yet. Whether we want to do an action item on this is up to the Board. If you want to hold an open hearing on the matter is up to the Board. We can discuss that. I know that Mr. Pattillo has room within his revenue to expand food services, and we've approved that. He has room within that. He's brought it down at our request. But I think he has room within that to conduct boxed lunches.

I want to make sure Board Members are aware we haven't crossed that line yet. Just because I know there was some disagreement about what exactly happened at these previous meetings, and I didn't want anyone to think Mr. Pattillo had started or the Department had started to get involved in any

practice without coming back to the Board and talking about it.

Any questions about that?

Normally, we reserve comments to the end of the informational section, but if there is somebody from the public that wants to comment on this issue, particularly, you are welcome to do that at this time.

Seeing none, we move to our last two informational items.

MR. PATTILLO: Scott Walker, General Manager of operations.

Really quickly, if I can, I have a few staff here before the end of the meeting, if I can get them to stand up.

Ben Wald is our Chief of accounting. Gary
Alarid is Chief of Budgets. Carla Young, sales and
marketing. Marisela Montes, you heard me extol her
virtues. And I won the pool on what color suit she
was going to wear today. Eric Reslock is our Chief
of Public Affairs. He's in the back. And, of
course, Jeff Sly, who you met, is our attorney.

MR. WALKER: Good afternoon, Mr. Chair, Board Members. Real quickly, I will go through lost hours for the fourth quarter of 2010-2011. Lost

hours increased -- total available hours, I should say, increased by 3 percent. We had a few more inmates on the job, which is a good thing. Actual paid hours also increased. Total lost hours did increase as well. The big issue for total lost hours was industry-related, and that is directly related to our fiscal inventory that we do every year. We have shut down a lot of operations for the last month of June; that's reflected here. Everything else kind of stays the same. Custody hours went down a little bit, lockdowns in that same period. That's kind of a snapshot.

Any questions on the lost hours overview?

The next page shows inmate assignments. I

also have a five-year version here that kind of
gives a broader perspective of inmate assignments.

They are continuing to decrease as we close some of
these operations. Particularly, the latest decrease
has come from the deactivation of some of our CTE
programs, particularly at CSP Sacramento. So we are
cognizant of the reduction in inmate assignments.

We are working to establish some new programs, new
assignments out there. The B facility satellite
food operation at Corcoran, which will be the first
step in that direction. We hope to employ at least

40 inmates there in the next couple of months. So we hope to see this number come back up.

Any questions?

MEMBER ALMANZA: What's an assignment?

MR. WALKER: Assignment is a -- we have a number of inmate assignments. So each inmate that we have, each slot that we have at each of our enterprises is considered an assignment. This shows how many inmates we had assigned in all of our enterprises, historically. And as you can see, it's been coming down with the closure and revenue reductions, et cetera, et cetera.

No questions on that. I will move to certification, which is the next information item,

I. We have made a very concerted effort in this area to do a much better job of inmate certifications. What you will see is fiscal year '10-11 we had actually 1,566 nominations. Not in your information, last year we had a total of 532. So we've increased that by 200 percent over the last year. We've done a great job of emphasizing, i.e., it's what we're here for. We really tried to make sure that the folks out in the field get that. That PIA, there's nothing unique about the goods and services we provide. What we are here for is to

rehabilitate inmates. That emphasis is shown here in the number of enrollments in the certifications.

Any questions on that, enrollments?

And just one more note that we actually just rolled out five additional certifications for health and safety and maintenance and repair that are going to get us moving in the right direction in those areas as well.

The next page shows how many of those certifications were closed. We had 385 closed in the same fiscal year. That number needs to get better. You can see from the enrollments they increased dramatically. We expect that number to get better. Having said that, it's still an improvement over last year, but it still needs to get better. So we're emphasizing that.

Any questions?

The next page you will see internal certification process. We had a total of 1,374. One of the things we are doing with this is standardizing it a little more than it has been in the past. This process has been one where it wasn't completely formalized. We are going to completely formalize that in conjunction with standard occupational codes. So that when inmates get these

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process.

Any questions?

MR. PATTILLO: At this time that concludes our presentation, except for external affairs, legislative update. I'll have Eric come up and give that portion to the Commission.

internal certifications, they will have as much

clout, per se, as the ones they get externally.

inmates with CTE certifications will be able to

to improve the credibility and integrity in that

Employers can have a certain expectation that the

successfully perform those job functions when they

get out. This is an area that we are really trying

MR. RESLOCK: Afternoon, Mr. Secretary.
Afternoon, Board Members.

I just have a few items to brief you on. I am Eric Reslock, Chief of External Affairs for California Prison Industry Authority.

Firstly, on Wednesday our career technical education inmates at Folsom Prison completed the Mormon Island Relocation Cemetery Project to great media fanfare. Numerous positive stories are coming out. For lack of a projector, I cannot show you the video today, although I have it cued up on my laptop. So, perhaps if you're interested, after we

conclude I can show it to you then. As I capture those videos, I will post them to our YouTube channel and let you know where to find those.

Secondly, Chuck will present at the upcoming California Rehabilitation Oversight Board meeting on October 31st. Otherwise known as CROB. He will provide a summary of CALPIA and our CTE program.

On December 6th, the Oregon Department of Corrections Prison Industry Program will be visiting. They are primarily interested in our CTE program and our involvement with labor unions. So we will keep you apprised of that as it comes forward. If you are interested, please join us.

Finally, the Legislature is out of session currently, so I will have much more to update you on that in January.

Thank you.

CHAIR CATE: Any questions?

Thank you.

Anything further, Mr. Pattillo, before we go to public comment?

MR. PATTILLO: No.

CHAIR CATE: Thank you.

We will take any additional public comment at this time.

Seeing none, a motion to adjourn. MEMBER SINGH: Move that. MEMBER KELLY: Second. CHAIR CATE: All those in favor. We are adjourned. Thank you. (Board meeting concluded at 12:19 p.m.) ---000---

1 REPORTER'S CERTIFICATE 2 3 4 STATE OF CALIFORNIA SS. 5 COUNTY OF SACRAMENTO 6 7 I, ESTHER F. SCHWARTZ, certify that I was the 8 9 official Court Reporter for the proceedings named herein, and that as such reporter, I reported in 10 11 verbatim shorthand writing those proceedings; That I thereafter caused my shorthand writing 12 to be reduced to printed format, and the pages 13 numbered 3 through 76 herein constitute a complete, 14 true and correct record of the proceedings. 15 16 17 IN WITNESS WHEREOF, I have subscribed this certificate at Sacramento, California, on this 24th 18 19 day of October, 2011. 20 21 22 23 SCHWART CSR NO. 1564 24

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